

CIR | Risk Management

10th ANNIVERSARY

AWARDS 2019

WINNERS' REVIEW

The 10th annual Risk Management Awards

**Celebrating success in the
practice of risk management**

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Celebrating achievement in the sector



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This year's winners are

Newcomer of the Year



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Winner: Alex Todorova,
Mott MacDonald

Risk Manager of the Year



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Winner: Simon Cory,
Nationwide Building Society

Best Use of Technology in Risk Management (partnership)



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Winner: Network Rail
and SharpCloud

Risk Management Innovation of the Year



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Workplace Recovery

Winner: Equifax

Highly commended: Web Shield

Best Use of Technology in Risk Management

Winner: Arcadis Consulting (UK)

International Risk Management Award (Business)

Winner: Abdul Latif Jameel

Diversity Award

Winner: Control Risks

International Risk Management Award (Public Sector)

Winner: Dubai Electricity and Water Authority

Cyber Security Product of the Year

Winner: FM Global

Highly commended: Code42

ERM Strategy of the Year

Winner: LyondellBasell

Highly commended: BT

Cyber Security Initiative of the Year

Winner: Blackfoot Cybersecurity

Public Sector Risk Management Award

Winner: Northern Ireland Water and Turner & Townsend

Risk Management Specialist Company of the Year

Winner: Aviva Risk Management Solutions

Major Capital Projects Award

Winner: A14 Integrated Delivery Team

Risk Management Product of the Year

Winner: Acin

Risk Management Programme of the Year

Winner: Southern Water

Risk Management Product of the Year (Service)

Winner: International SOS

Operational Risk Initiative of the Year

Winner: Aviva

Public Safety Award

Winner: Ecclesiastical

Risk Management Team of the Year

Winner: Nationwide Building Society

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International Risk Management Award (Business)



Domenic Antonucci, technical advisor, Nasir Aziz, risk and compliance director, and George M. Shaw, chief risk and compliance officer, Abdul Latif Jameel; pictured with Anita Punwani, board director, the Institute of Risk Management and awards host Zoe Lyons

Winner Abdul Latif Jameel

The judges said: Truly the gold standard in risk management, delivering tangible results at one of the most diverse companies in the Middle East.

The winning entry: Abdul Latif Jameel is a diversified business comprised of independent entities that include automotive distribution, auto parts manufacturing, financial services, renewable energy, environmental services, land and real estate development, logistics, electronics retailing and media services. Abdul Latif Jameel has an active investments arm and positions itself as a preferred business partner primarily for inward investment into the Middle East, North Africa and Turkey (MENAT) region. Established in 1945 Abdul Latif Jameel has dual headquarters in Jeddah, Saudi Arabia and Dubai, UAE, and currently has operations in 30 countries employing approximately 15,000 people from more than 40 nationalities.

Commenting on the award, chief risk and compliance officer at Abdul Latif Jameel, George M. Shaw said: "The CIR Risk Management Award offers well-deserved recognition for Abdul Latif Jameel's sustained teamwork over the past months.

This success is thanks to the trust and investment placed by shareholders and governance bodies alike into its programme 'Moving up the risk maturity curve' driven by the risk team, Nasir Aziz and myself, and guided by risk technical advisor Domenic Antonucci.

"Externally, the programme has helped to strengthen the Abdul Latif Jameel brand and relationship with our stakeholders, including key strategic partners such as Toyota Motor Corporation (TMC). It also cements Abdul Latif Jameel's position as one of the leading MENAT businesses for enterprise risk management (ERM). Internally, the award further boosts engagement, especially within the network of risk management professionals at business unit level.

"Finally, the programme encourages Abdul Latif Jameel's long-term investment in risk maturity as a competitive advantage, the further expansion of the programme across the business, and helps to support key decision makers as they 'take risk, but manage it' when looking for opportunities to create value. As our markets become increasingly regulated, a solid ERM framework has supported Abdul Latif Jameel in establishing a sustainable institutional mechanism. It is an honour to have been recognised for our achievement in cementing a strong risk culture in Abdul Latif Jameel."

alj.com

Abdul Latif Jameel 

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winner

International Risk Management
Award (Business)

Abdul Latif Jameel Winner of the 2019 International Risk Management Award (Business)

Abdul Latif Jameel has been awarded the International Risk Management Award (Business Category) at the 10th annual Risk Management Awards organized by Continuity Insurance & Risk (CIR) in recognition of exceptional performance.

CIR Risk Management
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winner

International Risk Management
Award (Business)

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Risk Management Specialist Company of the Year



Chris Andrews, head of Risk Management Solutions, Aviva; pictured with Richard Cutcher, research manager, Airmic and awards host Zoe Lyons

Winner Aviva Risk Management Solutions

The judges said: This was a tough category for this year's panel. Aviva was presented with the award for its approach of upskilling and developing its teams to offer clients a range of solutions designed to prevent losses in the first place.

The winning entry: The insurance industry has been somewhat slow to recognise that, although clients are happy to see claims being paid and normality restored following a loss, there would almost certainly have been less disruption if the loss had not occurred in the first place.

Enter Aviva's Prevention First philosophy, whereby the insurer aims to get ahead of the curve, not only providing support if the worst happens, but also offering a range of solutions designed to prevent the loss from ever happening at all. To implement this strategy, Aviva not only grew its own risk management team, but also focused on finding and developing staff with key skills relating to some of the less conventional risks around financial lines, renewable energy and cyber. The team's own development and training programme is also continuous to ensure it remains technically up-to-date. The insurer also developed a raft of products, loss prevention standards, services and innovations, with support from a

Specialist Partner Network, where 50 partners provide over 100 solutions from business continuity and electrical safety, to telematics analysis and brand management.

Head of Risk Management Solutions at Aviva, Chris Andrews, said: "To win this award for the second time (we were winners back in 2017) is recognition of our prevention-first philosophy and means a great deal to the Aviva Risk Management Solutions (ARMS) team. We have an exceptional group of risk consultants who constantly strive to do the right things for our customers, working extremely hard to protect their people and businesses. They're continually thinking of new ways to innovative, manage, control and eliminate both existing and evolving risks. Our technical expertise is what separates us, so the strong focus on team development to increase knowledge and capability for our customers' benefit, is paramount. We of course won't stop here, we have some exciting initiatives in the pipeline, including a new website for 2020 to increase our reach and advice to all Aviva customers, a new drone visualisation capability and some exciting partnerships and services we're looking to develop with our customers who are always front and centre of everything we do."

aviva.com



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AWARDS 2019

winner

Risk Management Specialist
Company of the Year



Risk Management Specialist Company of the Year 2019

We're proud to be CIR Risk Management Award winners

The CIR Risk Management Awards 2019 recognised the Prevention First philosophy that underpins our approach. By working in partnership with our clients, brokers, underwriting and claims teams, we take time to truly understand our clients' businesses, identifying and targeting potential problems at their source.

We combine experience, expertise and innovation with a genuine desire to go the extra mile, helping clients avoid issues and preparing them to respond quickly and effectively in the event that they do occur.

Find out more at www.aviva.co.uk/risksolutions

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Diversity Award



Katie Murphy, senior HR coordinator, Europe and Sarah Mansour, HR director, EMEA at Control Risks; pictured with publishing director of CIR Magazine, Mark Evans and awards host Zoe Lyons

Winner Control Risks

The judges said: This firm sees its approach to diversity as a great competitive advantage, looking to foster a truly inclusive workforce as diverse as the markets its clients operate in.

The winning entry: Control Risks strives to ensure that it continues to grow and foster a diverse and inclusive environment where everyone feels valued, part of the team and that all opinions matter, reaching to the core of the company's values and its 'One Firm' culture – something it considers its biggest competitive advantage. Results of the firm's latest employee engagement survey show the firm to be a welcoming employer to individuals from all backgrounds, a workforce that treats each other with respect, and a culture that respects perspectives and opinions from people with different backgrounds.

"We are very proud to win the Diversity category at the CIR Magazine Risk Management Awards 2019! Such awards help us assess our approach and progress whilst also learning from other companies," said Sarah Mansour, HR director, EMEA at specialist global risk consultancy, Control Risks. "However,

we will not stop striving for excellence now, and will therefore focus on a few new initiatives over the coming months. These include working in partnership with our two newly launched business resource groups: Mosaic, representing LGBT employees, and the Women's Network. Current activity includes global programming for 2020 and establishing workstreams. Local events, including a session in our London office led by an external coach, focused on "getting to know your personal brand" have seen the networks off to a great start.

"Our most recent global Employee Engagement Survey has also recently been closed. The results again are encouraging and include positive feedback on our culture and values with respect, inclusion and flexibility coming out as some of the highest scoring areas.

"In line with our commitment to transparency, we have just communicated the global results to employees alongside how the result will feed in to our future plans. Providing greater guidance and transparency on career development and exploring how we further support employee well-being globally are two examples."

controlrisks.com



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winner

Diversity Award



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Public Safety Award



Faith Kitchen, education director and Nicholas Hartley, head of innovation, Ecclesiastical; pictured with James Stevenson, director of risk management, Burberry and awards host Zoe Lyons

Winner Cyber Ready from Ecclesiastical

The judges said: Ecclesiastical addresses an issue that resonates with all. Its free toolkit raises awareness of cyber issues and encourages mindful responses from kids, supporting teachers in meeting 2020 government led cyber safety lessons.

The winning entry: Keeping students safe remains a core commitment for anybody involved in the education sector. Speaking with teachers around the country, Ecclesiastical found the added pressure of new compulsory requirements in PHSE education. By September 2020, schools are required to put in place strengthened measures to protect children from harm online. Rather than providing sponsorship and generic support, the insurer sought to give teachers the tools they need to cover the cyber topic with confidence and in an engaging way. It took its proposed solution into the classroom and asked for feedback, refining the final design until it was the best it could be. By working collaboratively and iterating the solution, it has maximised relevance and take-up, ensuring that the toolkit is relevant, engaging and innovative, as well as meeting the needs of the revised curriculum.

Education director at Ecclesiastical, Faith Kitchen, commented:

“We are incredibly proud to have won the CIR 2019 Risk Management Award for Public Safety in recognition of our Cyber Ready lesson plan for schools. As a leading insurer of Schools, the win means so much to us and has further validated our idea that even we thought was a little ‘out of the norm’ of what you might expect from an insurer! We wanted to develop something that would help schools with the risks that the digital world presents to pupils. When we carried out our research, we found that pupil mental health and wellbeing was a top concern for schools and that some of the resources in use for teaching children about digital safety, such as cyberbullying, were out of date and not appealing to the pupils. Therefore, we were keen to develop a solution that would help support teachers in delivering this important learning in a creative and engaging way.”

Head of innovation at Ecclesiastical, Nicholas Hartley added: “Our next step is to have the Cyber Ready lesson plan accredited by the PSHE Association, giving it even further credibility. With this accreditation and the CIR Award, we will be able to demonstrate that we truly understand schools and their challenges and as a specialist provider of insurance and risk management we work hard to help provide solutions.”

ecclesiastical.com/cyberready



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winner

Public Safety Award

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4 November 2020

The 11th annual Risk Management Awards

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in risk management**